



Public Management: A Three Dimensional Approach

Lynn Jr L, Hill C

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Making analytically-grounded arguments is fundamental to the practice of public management. Such cognitive skills -- the ability to reason and explain -- are not always emphasized, whereas behavior skills -- supervision, teamwork, motivation, conflict management -- are regarded as essential. Those skills are essential, yet reasoned persuasion is also a vital part of managerial effectiveness.

Public Management: A Three-Dimensional Approach educates administrators and future managers by first looking at three distinct management dimensions (structures, cultures, and craft) within the bounds of what authors Hill and Lynn term a logic of governance -- where public management fits into the Constitutional scheme of governance and the rule of law that it establishes. They pair this analytic framework with a "method" of argument to demonstrate that the ability to think critically and to make analytically-grounded arguments can turn day-to-day managerial situations and "worst case" scenarios into real-world solutions, strategies, and decisions.

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